

# CHAD A. PALMER

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## EDUCATION

Lansing Community College, Lansing, MI

- Associate of Business degree, Computer Programmer/Analyst 05/2015
- Associate of Applied Science degree, High Performance Technology 06/2013
- Associate of Applied Science degree, Automotive Technology 06/2011
- High School Diploma, Holt, MI 05/2007

## Honors

- National Technical Honor Society
- LCC dean's list 7 times

## SKILLS

- Programming languages Java, Python, Xcode, and Visual Basic
- Good listening skills- make sure to fully understand a customer's order
- Take pride in my work
- Hard Worker
- Team Player

## EMPLOYMENT HISTORY

**Tire Technician**-Walmart, Okemos, MI

11/10/2016 - Present

- Write up service orders.
- Answer customer questions on the phone and in person.
- Balance, Mount, and Rotate Tires
- Oil Changes, replace headlight bulbs, and batteries.

**Election Inspector**-Ingham County, MI

11/08/2016

- Troubleshooting problems at the tabulator machine.
- Answer voting questions and warmly greet present and future voters
- Organize Voter cards
- Verify and properly handle write ins and ballots.

**Fuel Clerk**-Kroger, Holt, MI

01/2016 – 04/2016

- Handle cash drops to the safe.
- Assist Customers at the pump or Kiosk.
- Do Fuel and Tobacco Transactions.

**Fright Associate**-Kohl's, Okemos, MI

11/2015 – 01/2016

- Process and unload the truck.
- Stock the shelves and back stock inventory.
- Assist customers.

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**Web Developer**-Tucknology, East Lansing, MI 03/2015 – 10/2015

- Build and develop websites for clients.
- Have meetings with clients. To discuss necessary changes and needs for the product.

**Cashier/Runner**-Lansing Lugnuts, Lansing, MI 06/2007 – Present

- Helped resolve customer requests to ensure their needs were sufficiently met.
- Trained and instructed new employees and volunteers on their respective roles/duties.
- Directed customers to their requested area.
- Worked with cashiers, runners and managers to prepare and serve food orders quickly & accurately.
- Managed inventory by doing pre and post-game counts.

**Driver Assistant**-United Parcel Service (UPS), Lansing, MI 11/2011 - 12/2012

- Expedited driver's route during the fast-paced, extremely demanding holiday season.
- Interacted with customers in a friendly and engaging manner.

**Production Assistant**-Needlestick Film, Detroit, MI 12/2012 - 12/2012

- Relay communication on set to prevent interference to a take.
- Supply refreshment to cast and crew.
- Perform variety of tasks assigned by Assistant Director.

### Film Credits

- |   |                    |                  |
|---|--------------------|------------------|
| • MSU Student Trails                        | Witness            | Lansing, MI      |
| • The End of the Tour (Dir. James Ponsoldt) | Party guest/Couple | Grand Rapids, MI |
| • Batman v Superman (Dir. Zack Snyder)      | Pedestrian         | Detroit, MI      |
| • Music video Never Had                     | Car owner          | Detroit, MI      |
| • Cooley Law commercial                     | Student            | Lansing, MI      |
| • The Funeral Guest (Dir. Matthew Kohnen)   | Family member      | Lansing, MI      |
| • Blacktop                                  | Pedestrian         | Lansing, MI      |

### COMMUNITY INVOLVEMENT

Lansing City Rescue Mission, Lansing, MI 09/2007 - 05/2008

- Assisted in the reorganization of new community center by actively participating in team meetings
- Coordinated guest activities by actively working with other volunteers

Boy Scouts Lansing, MI 05/2005 – 05/2009

- Plant flags on troop's graves stones every Memorial Day weekend.

Taste of Downtown Lansing Lansing, MI 07/30/2016

- Poured wine for patrons
- Take tickets
- Answered Questions

Holt High School Football Games, Holt, MI 09/2012 – 10/2016

- Handled cash transactions
- Prepared customer orders
- To get Softball and Volleyball team a chunk of the sales revenues of the night.

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